

Phone & Voicemail System Outage ** POSTPONED until 2013 **

Last Updated: December 7, 2012 - 12:59pm



System: Campus Phone System

Status: Planned Outage

Issue start: Dec 8 2012 - 06:00

Estimated resolution time: Dec 8 2012 - 08:00

Who is affected: Any campus phone user and those accessing the voicemail system

Affected in what way: There will be intermittent phone and voicemail system outages during this time. If you pick up the phone it may have no dial tone at this time - it will not work. Or anyone trying to leave someone voicemail or retrieve voicemail, you may not be able at this time. **UPDATE ** Due to conflicting schedules, the planned outage related to the Campus Phone System on Dec. 8, 2012 has been pushed out until the beginning of the new year and therefore there will be no interruption of service this saturday (12/8/12) ****

Workaround: Cell Phones for phone usage, but no work around for voicemail.

What happened: TNS is working to resolve the congestion issues. *** UPDATE ** In the meantime should you experience congestion on the phones or voicemail, please hang up and redial. You can report these incidents by calling ext. 5000 so we can continue to monitor the situation. " ***

Source URL: <http://www2.humboldt.edu/its/node/2628>