

Voicemail & Phone System Outage

Last Updated: December 11, 2012 - 3:52pm



System: Campus Phone System

Status: Planned Outage

Issue start: Dec 22 2012 - 05:00

Estimated resolution time: Dec 22 2012 - 07:00

Who is affected: Any campus phone user and those accessing the voicemail system

Affected in what way: There will be intermittent phone and voicemail system outages during this time. If you pick up the phone it may have no dial tone. Anyone trying to leave or retrieve voicemail may not be able.

Workaround: Cell Phones for phone usage, but no work around for voicemail.

What happened: TNS is working to resolve the congestion issues.

Source URL: <http://www2.humboldt.edu/its/node/2638>