

Partial Campus Wireless Controller Failure - CreekView Housing Complex

Last Updated: January 29, 2013 - 10:42pm



System: Wireless Network

Status: Degraded Service

Issue start: Jan 29 2013 - 22:09

Estimated resolution time: Jan 29 2013 - 22:13

Who is affected: Wireless users in the CreekView Housing Complex

Affected in what way: Users of all campus wireless networks may have experienced a brief loss of connectivity in the CreekView Housing Complex Only.

Workaround: None.

What happened: One of the three campus wireless controllers rebooted due to a kernel panic. APs using this controller automatically restarted causing a brief loss of connectivity until the affected APs synchronized with the assigned secondary controller. An Investigation will follow beginning 30JAN2013.

Source URL: <http://www2.humboldt.edu/its/node/2783>