

Wireless Controller Upgrade - Emergency Maintenance

Last Updated: February 4, 2013 - 9:37am



System: Wireless Network

Status: Planned Outage

Issue start: Feb 15 2013 - 03:00

Estimated resolution time: Feb 15 2013 - 07:00

Who is affected: All wireless clients campus wide

Affected in what way: *****UPDATE 2/15/13 @ 5:38am - Upgrade Successful, all wireless network services have been restored*****Users will be unable to locate the HSUWireless, HSUWireless-Secure, ResnetWireless, ResnetWireless-Secure, HSUMarineLab SSIDs and all other HSU wireless networks during this planned outage. Clients will be unable to connect intermittently.

Workaround: If your device is capable, connect it to a wired network connection (if available).

What happened: A controller crashed recently due to a kernel panic. While the exact cause remains unknown, a critical defect of the software image the campus is running has been identified and will be upgraded to resolve the defect.

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