

Wireless Controller Operating System Upgrade - Outage #1

Last Updated: March 7, 2013 - 1:06pm



System: Wireless Network

Status: Planned Outage

Issue start: Mar 18 2013 - 21:00

Estimated resolution time: Mar 19 2013 - 03:00

Who is affected: All users using wireless services, campus-wide

Affected in what way: **** UPDATE: 19MAR13 @ 1:38am - Work has been completed for this late evening and early morning. Next outage begins Tuesday March 19th at 2100 hours (9PM).**** Wireless service will not be available throughout the entire duration of this outage. This is a complex upgrade requiring several planned outages; this is outage #1 of 3 total. Additional outages will occur 3/19 and 3/21 as well as needed.

Workaround: In most Residential Halls, a wired network jack is available. In all classrooms there is a wired network jack available for Staff & Faculty use.

What happened: The campus is required to bring the operating system code on all controllers to the latest major release to comply with 1) CSU mandates, 2) known bugs, and 3) a lack of support on the current depreciated code.

Source URL: <http://www2.humboldt.edu/its/node/2926>