

Wireless Controller Operating System Upgrade - Outage #2

Last Updated: March 7, 2013 - 1:07pm



System: Wireless Network

Status: Planned Outage

Issue start: Mar 19 2013 - 21:00

Estimated resolution time: Mar 20 2013 - 03:00

Who is affected: All users using wireless services, campus-wide

Affected in what way: **** UPDATE: 20MAR13 @ 12:53am - Work has been completed for this late evening and early morning. Outage #3 has been cancelled. ****Wireless service will not be available throughout the entire duration of this outage. This is a complex upgrade requiring several planned outages; this is outage #2 of 3 total. Additional outages will occur 3/18 and 3/21 as well as needed.

Workaround: In most Residential Halls, a wired network jack is available. In all classrooms there is a wired network jack available for Staff & Faculty use.

What happened: The campus is required to bring the operating system code on all controllers to the latest major release to comply with 1) CSU mandates, 2) known bugs, and 3) a lack of support on the current depreciated code.

Source URL: <http://www2.humboldt.edu/its/node/2927>