

## Wireless Controller Operating System Upgrade - Outage #3

**Last Updated:** March 7, 2013 - 1:09pm



**System:** Wireless Network

**Status:** Planned Outage

**Issue start:** Mar 21 2013 - 21:00

**Estimated resolution time:** Mar 22 2013 - 03:00

**Who is affected:** All users using wireless services, campus-wide

**Affected in what way:** THIS PLANNED OUTAGE HAS BEEN CANCELLED. Wireless service will not be available throughout the entire duration of this outage. This is a complex upgrade requiring several planned outages; this is outage #3 of 3 total. Additional outages will occur 3/18 and 3/19.

**Workaround:** In most Residential Halls, a wired network jack is available. In all classrooms there is a wired network jack available for Staff & Faculty use.

**What happened:** The campus is required to bring the operating system code on all controllers to the latest major release to comply with 1) CSU mandates, 2) known bugs, and 3) a lack of support on the current depreciated code.

**Source URL:** <http://www2.humboldt.edu/its/node/2928>