

Emergency Maintenance on Campus Firewalls

Last Updated: March 29, 2013 - 8:49am



System: Off-Campus Internet Connection

Status: Maintenance Window

Issue start: Mar 30 2013 - 03:00

Estimated resolution time: Mar 30 2013 - 03:10

Who is affected: Potentially all campus community members

Affected in what way: May be unable to access all electronic network resources during maintenance window 3am - 3:10am.

Workaround: None

What happened: Yesterday (28MAR13), issues developed around 4:57pm with HSU's primary campus firewall that resulted in a campus wide Internet outage. We are still investigating with the vender the exact cause, and have been asked to take it out of service for a week to a run more in depth analysis. This maintenance window will be to remove it from service while the campus switches over to our backup firewall. The campus should operate normally on the backup firewall.

Source URL: <http://www2.humboldt.edu/its/node/2981>