

## Wireless Network in Residence Halls ONLY

**Last Updated:** August 27, 2013 - 8:23pm



**System:** Wireless Network

**Status:** Degraded Service

**Issue start:** Aug 27 2013 - 17:56

**Estimated resolution time:** Aug 27 2013 - 17:59

**Who is affected:** Wireless users connecting from the on-campus Residence Halls

**Affected in what way:** There was a loss of connectivity when access points in Residence Halls suddenly restarted. This did not impact the main campus buildings.

**Workaround:** Wired network ports were not affected.

**What happened:** At 5:56PM today, a wired network module that passes traffic between the campus wireless controllers and the Residence Hall network restarted unexpectedly. Upon investigation, this restart also occurred on August 24th. Service quickly restored but we will likely schedule a maintenance period soon to replace the module in question. Updates will be posted as they become available.

**Source URL:** <http://www2.humboldt.edu/its/node/3402>