

Founders Hall Wireless Issues - Ground Floor

Last Updated: September 12, 2013 - 12:02pm



System: Wireless Network

Status: Available

Issue start: Sep 12 2013 - 12:50

Estimated resolution time: Sep 12 2013 - 17:00

Who is affected: Some wireless users in Founders Hall

Affected in what way: 4:55pm Wireless Connectivity was restored a while ago, it will just depend on how the drying of equipment goes.*** Updated information as of 1:25pm - The problem area is the ground floor in Founders Hall, so users trying to access the wireless network are unable to *** Some users in Founders Hall are not able to connect to the wireless network

Workaround: ** Updated information - they can also go to first or second floor in Founders Hall and should find connection ** If you can find a wired connection, you would be fine.

What happened: ** The wireless network is available right now, but it will depend on how the drying of equipment goes. TNS will continue its updates. ** Update as of 1:40pm The Network Telcom room has received water damage from a water issue on the floor above it. Some devices and equipment have been damaged causing the outage. A building wide outage will be necessary to replace equipment in the near future, and TNS is working to sustain the room so the outage can happen during an off-hour time, but if systems fail, it will require an immediate outage to replace the damaged equipment ** Updated Information - It is the access point on the ground floor ** One Access Point is down in Founders Hall. TNS is investigating. Check back for updates.

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