

Network Access Control & Policy Key

Last Updated: September 18, 2013 - 3:47pm



System: Wireless Network

Issue start: Sep 17 2013 - 12:00

Estimated resolution time: Sep 18 2013 - 17:00

Who is affected: Windows Machines connected to HSUWireless, HSUWireless-Secure, or ResnetWireless

Affected in what way: When using one of the above networks, your PC machine may suddenly prompt you to install the Policy Key software.

Workaround: The workaround is to manually start the process or reboot your machine. To manually start the process: Execute the file on your hard drive at "C:\Program Files (x86)\SafeConnect\SCClient.exe" or you can reboot your machine.

What happened: Our campus NAC vender pushed out a new version of the Policy Key software, which automatically installs itself - however there is a bug with certain versions of Windows where the new service will not start automatically post upgrade.

Source URL: <http://www2.humboldt.edu/its/node/3452>