

Trinidad Marine Lab Data Network - More Information

Last Updated: October 15, 2013 - 7:15am



System: Campus Data Network

Status: Available

Issue start: Oct 14 2013 - 20:21

Estimated resolution time: Oct 15 2013 - 09:12

Who is affected: Trinidad Marine Lab Only

Affected in what way: Went offline yesterday at 20:21 for unknown reasons. This morning a tech remotely power cycled the CPE and the connection restored.

Workaround: None.

What happened: According to Suddenlink, our provider to the Trinidad Marine Lab - Network connections were intermittent yesterday and ultimately resulted in a complete service outage. The issue was identified as the, "ingress of a bad tap" (unauthorized signal leaking into the coaxial network).

Source URL: <http://www2.humboldt.edu/its/node/3471>