

Marine Lab Trinidad - network down

Last Updated: November 14, 2013 - 8:04am



System: Campus Data Network

Status: Available

Issue start: Nov 14 2013 - 08:02

Estimated resolution time: Nov 14 2013 - 12:00

Who is affected: Network users at Marine Lab Trinidad

Affected in what way: ** Update as of 11/14/13 8:08am, Network connectivity has been restored **
Users are unable to use the network and connect to campus resources

Workaround: None

What happened: *** The outage was caused by the Suddenlink Edge Router in Humboldt County needing to be reset at 3am this morning due to unplanned maintenance.*** ** Update as of 11/14/13 8:08am, Network connectivity has been restored. Contacting Suddenlink for cause, will report back as soon as we know. ** TNS is investigating. Check back for updates.

Source URL: <http://www2.humboldt.edu/its/node/3525>