

CSU Wide PeopleSoft Outage on Saturday 8/2/14

Last Updated: August 4, 2014 - 9:51am



System: Account Center

Status: Available

Issue start: Aug 2 2014 - 10:00

Estimated resolution time: Aug 5 2014 - 09:00

Who is affected: 880 users were affected by this outage

Affected in what way: **Service was restored** Some users may not have a home directory, some users may have a folder in their home directory called "old_home_directory" that has all their stuff in it.

Workaround: None at this time.

What happened: ** The issue was resolved Monday 8/4/14 in the evening. The Home directories were restored yesterday and last night the discrepancies in the database were corrected. ** We have backups and are working to restore missing home directories. Users that have an "old_home_directory" can pull their files out of this folder, but should take care not to overwrite files that they have created since Saturday.

Source URL: <http://www2.humboldt.edu/its/node/4053>