Tech Guide :: Staff

Published on Information Technology Services - Humboldt State University

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Technology Resources

To contact the Technology Help Desk directly, call (707) 826-HELP (4357) or send email to help@humboldt.edu [1].

<u>Account Activation/Change Password</u> [2] - Connect directly to the <u>Account Center</u> [2] to activate your <u>HSU User Name</u> [3] and set or change your password

<u>Computer Accounts</u> [4] - All staff must use their HSU User Name and Password to access <u>myHumboldt</u> [5], which provides single sign-on access to email, PeopleSoft, and other common applications.

<u>Email</u> [6] - Learn about our email system. <u>Set up</u> [7] Outlook, Mac Mail, and other email clients. <u>Synchronize</u> [8] your email and calendar with your SmartPhone.

<u>Information Security</u> [9] - Security issues and policies governing the use of various computing facilities at HSU.

Network Folders [10] - Access your files from anywhere you have an Internet connection.

OBL [11]- search, analyze, and report on information stored in the PeopleSoft Finance and Human Resources databases on a one-off or repeating schedule.

<u>Passwords</u> [12] - Your HSU Password is the key to protecting the data you have access to (including your email and all protected information, including confidential records). Follow <u>these guidelines</u> [13] to choose a strong password.

<u>Policy Documents</u> [14] - It's a good idea to familiarize yourself with HSU's policies for responsible computing, web development, and conditions of use for University computing equipment.

<u>Virus Protection</u> [15] - Computers can easily become infected with viruses and other <u>malware</u> [16] simply by connecting to the Internet as well as by the more traditional means of sharing files, using removable media or drives, or over email. HSU-owned computers are protected and kept up-to-date automatically; if you want to connect a personally owned computer to HSU wired or wireless networks, that computer must be protected using one of the <u>HSU-recommended antivirus programs</u> [17].

Source URL: http://www2.humboldt.edu/its/staff

Links:

- [1] mailto:help@humboldt.edu
- [2] https://accountcenter.humboldt.edu/
- [3] http://www2.humboldt.edu/its/glossary/5#term99
- [4] http://www2.humboldt.edu/its/accounts-systems
- [5] http://humboldt.com/myhumboldt
- [6] http://www2.humboldt.edu/its/google
- [7] http://www2.humboldt.edu/its/google-move
- [8] http://www2.humboldt.edu/its/google-smartphones
- [9] http://www2.humboldt.edu/its/security

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- [10] http://www2.humboldt.edu/its/folders
- [11] http://www.humboldt.edu/its/services/obi-oracle-business-intelligence
- [12] http://www2.humboldt.edu/its/accounts-username
- [13] http://www2.humboldt.edu/its/security-accountprotection
- [14] http://www2.humboldt.edu/its/policy
- [15] http://www2.humboldt.edu/its/security-virusprotection
- [16] http://www2.humboldt.edu/its/glossary/5#term200
- [17] https://www.humboldt.edu/its/wireless-antivirus