

Support

The Technology Help Desk is available for walk-in, phone, and email support.

Business hours while HSU is in session:

- Monday-Friday: 8:00am-10:00pm
- Saturday-Sunday: 12 noon-10:00pm

Business hours while campus is open but HSU is not in session:

- Monday-Friday: 8:00am-10:00pm
- Saturday-Sunday: 12 noon-10:00pm

Note that, when the library is closed (Friday, Saturday, Sunday), assistance is only available by phone, email, or web request.

The Technology Help Desk is closed on holidays and when the campus is closed. For the 2014-2015 academic year, these closure dates are:

- July 4 (Independence Day)
- September 1 (Labor Day)
- November 11 (Veterans' Day)
- November 27-November 28 (Thanksgiving)
- December 25-January 1 (Christmas/New Year)

Note that, during the winter break (December 24 at noon until January 19), the Technology Help Desk is closed on weekends. Service is not available by phone, email, or web request.

- January 19 (Martin Luther King Day)
- March 31 (Cesar Chavez Day)
- April 5 (Easter Sunday)
- May 25 (Memorial Day)

Location: Library 120 (just past the big canoe)

Phone: (707) 826-HELP (4357)

Email: help@humboldt.edu

[Create a support request](#) [1]

Source URL: <http://www2.humboldt.edu/its/support>

Links:

[1] <http://www.humboldt.edu/tech-help>